

Operating with COVID-19 Measures

During these times, the safety of our passengers and staff is of utmost importance to us.

Please note, we will only fly private bookings, so you will only be seated with the passengers you book with, there will be no additional passengers on board.

In order for us to operate safely we have put measures in place which must be adhered to for flights to proceed.

Currently we only accept pre-booking by phone or email, we cannot accept "walk-in" bookings.

Firstly, when you receive your booking confirmation from us, we will attach the contact form to be filled out as well as our terms and conditions to be signed by each passenger at the bottom. These forms will need to be emailed back to us prior to your flight. Along with these documents, we will also need copies of each flying passenger's photo ID, which you will need to have on you for the flight.

If you, or any passenger, is showing any symptom of COVID-19, or you have been in contact with anyone diagnosed with COVID-19 within the previous 14 days the flight cannot proceed. We will happily reschedule for a later date at no extra cost, or loss of payment.

Upon arrival, we ask if you could wait outside the office, where we will meet you. You will be required to use hand sanitiser upon arrival, we have ample supplies available. We will supply you with gloves, masks, headset covers, and sterilised microphone covers as well as take your temperature.

To ensure your safety, we disinfect the helicopter before and after each flight. In the back of the helicopter you will also find hand sanitiser.

If you have any questions or require any further information, please don't hesitate to contact us.

We hope you enjoy your flight with Balearic Helicopters.